UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

> July 21, 2017 Date of Report (Date of earliest event reported)

SYNCHRONY FINANCIAL

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 001-36560 (Commission File Number) 51-0483352 (I.R.S. Employer Identification No.)

777 Long Ridge Road, Stamford, Connecticut

(Address of principal executive offices)

06902 (Zip Code)

(203) 585-2400 (Registrant's telephone number, including area code) N/A

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

" Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

" Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

" Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

0

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On July 21, 2017, Synchrony Financial (the "Company") issued a press release setting forth the Company's second quarter 2017 earnings. A copy of the Company's press release is being furnished as Exhibit 99.1 and hereby incorporated by reference. The information furnished pursuant to this Item 2.02, including Exhibits, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities under that Section and shall not be deemed to be incorporated by reference into any filing of the Company under the Securities Act of 1933 or the Exchange Act.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

The following exhibits are being furnished as part of this report:

| Number | Description |
|--------|---|
| | |
| 99.1 | Press release, dated July 21, 2017, issued by Synchrony Financial |
| 99.2 | Financial Data Supplement of the Company for the quarter ended June 30, 2017 |
| 99.3 | Financial Results Presentation of the Company for the quarter ended June 30, 2017 |
| 99.4 | Explanation of Non-GAAP Measures |
| | |

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SYNCHRONY FINANCIAL

Date: July 21, 2017

By: /s/ Jonathan Mothner Name: Title:

Jonathan Mothner Executive Vice President, General Counsel and Secretary

EXHIBIT INDEX

| Number | Description |
|--------|---|
| | |
| 99.1 | Press release, dated July 21, 2017, issued by Synchrony Financial |
| 99.2 | Financial Data Supplement of the Company for the quarter ended June 30, 2017 |
| 99.3 | Financial Results Presentation of the Company for the quarter ended June 30, 2017 |
| 99.4 | Explanation of Non-GAAP Measures |
| | |



Contacts:

Investor Relations Media Relations Greg Ketron Samuel Wang (203) 585-6291 (203) 585-2933

For Immediate Release: July 21, 2017

Synchrony Financial Reports Second Quarter Net Earnings of \$496 Million or \$0.61 Per Diluted Share

STAMFORD, Conn. – Synchrony Financial (NYSE: SYF) today announced second quarter 2017 net earnings of \$496 million, or \$0.61 per diluted share. Highlights for the quarter included:

- Net interest income increased 13% from the second quarter of 2016 to \$3.6 billion
- Loan receivables grew \$7 billion, or 11%, from the second quarter of 2016 to \$75 billion
- Purchase volume increased 6% from the second quarter of 2016
- Strong deposit growth continued, up \$6 billion, or 14%, over the second quarter of 2016
- Signed a new partnership with zulily
- · Launched new programs with Nissan and Infiniti
- · Renewed relationships: MEGA Group USA, City Furniture, and National Veterinary Associates
- Announced new capital plan increasing quarterly common stock dividend to \$0.15 per share and share repurchases of up to \$1.64 billion of Synchrony Financial common stock

"Strong execution of our strategies yielded solid performance across our three sales platforms. Organic growth remains an important business driver and contributed meaningfully to this quarter's results. Our focus on the application and development of digital innovations is yielding results as we continue to drive strong online sales volume growth and penetration. A primary funding objective for us is growing deposits, and we continued to execute on this, achieving double-digit growth again this quarter," said Margaret Keane, President and Chief Executive Officer of Synchrony Financial. "We were pleased to announce a meaningful increase in our capital return to shareholders through dividends and share repurchases--this is a key priority, along with continued growth of the business while maintaining solid returns and a strong balance sheet."

Business and Financial Highlights for the Second Quarter of 2017

All comparisons below are for the second quarter of 2017 compared to the second quarter of 2016, unless otherwise noted.

Earnings

- Net interest income increased \$425 million, or 13%, to \$3.6 billion, primarily driven by strong loan receivables growth. Net interest income after retailer share arrangements increased 16%.
- Provision for loan losses increased \$305 million to \$1,326 million driven by credit normalization and loan receivables growth.
- Other income was down \$26 million to \$57 million, largely driven by an increase in loyalty programs expense.
- Other expense increased \$72 million to \$911 million, primarily driven by business growth.
- Net earnings totaled \$496 million compared to \$489 million in the second quarter of 2016.

Balance Sheet

- Period-end loan receivables growth remained strong at 11%, primarily driven by purchase volume growth of 6% and average active
 account growth of 5%.
- Deposits grew to \$53 billion, up \$6 billion, or 14%, and comprised 72% of funding compared to 71% last year.
- The Company's balance sheet remained strong with total liquidity (liquid assets and undrawn credit facilities) of \$22 billion, or 24% of total assets.
- The estimated Common Equity Tier 1 ratio under Basel III subject to transition provisions was 17.4% and the estimated fully phased-in Common Equity Tier 1 ratio under Basel III was 17.2%.

Key Financial Metrics

- Return on assets was 2.2% and return on equity was 13.8%.
- Net interest margin increased 26 basis points to 16.20%.
- Efficiency ratio was 30.1%, compared to 31.9% in the second quarter of 2016, driven by strong positive operating leverage.

Credit Quality

- Loans 30+ days past due as a percentage of total period-end loan receivables were 4.25% compared to 3.79% last year.
- Net charge-offs as a percentage of total average loan receivables were 5.42% compared to 4.51% last year.
- The allowance for loan losses as a percentage of total period-end loan receivables was 6.63% compared to 5.70% last year.



Sales Platforms

- Retail Card interest and fees on loans increased 12%, driven primarily by period-end loan receivables growth of 10%. Purchase volume growth was 7% and average active account growth was 3%. Loan receivables growth was broad-based across partner programs.
- Payment Solutions interest and fees on loans increased 14%, driven primarily by period-end loan receivables growth of 11%. Purchase volume growth was 6%, adjusted to exclude the impact from the hhgregg bankruptcy, and average active account growth was 11%. Loan receivables growth was led by home furnishings and automotive.
- CareCredit interest and fees on loans increased 12%, driven primarily by period-end loan receivables growth of 11%. Purchase volume growth was 11% and average active account growth was 10%. Loan receivables growth was led by dental and veterinary.

Corresponding Financial Tables and Information

No representation is made that the information in this news release is complete. Investors are encouraged to review the foregoing summary and discussion of Synchrony Financial's earnings and financial condition in conjunction with the detailed financial tables and information that follow and in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2016, as filed February 23, 2017, and the Company's forthcoming Quarterly Report on Form 10-Q for the quarter ended June 30, 2017. The detailed financial tables and other information are also available on the Investor Relations page of the Company's website at www.investors.synchronyfinancial.com. This information is also furnished in a Current Report on Form 8-K filed with the SEC today.

Conference Call and Webcast Information

On Friday, July 21, 2017, at 8:30 a.m. Eastern Time, Margaret Keane, President and Chief Executive Officer, and Brian Doubles, Executive Vice President and Chief Financial Officer, will host a conference call to review the financial results and outlook for certain business drivers. The conference call can be accessed via an audio webcast through the Investor Relations page on the Synchrony Financial corporate website, www.investors.synchronyfinancial.com, under Events and Presentations. A replay will be available on the website or by dialing (888) 843-7419 (U.S. domestic) or (630) 652-3042 (international), passcode 22017#, and can be accessed beginning approximately two hours after the event through August 4, 2017.

About Synchrony Financial

Synchrony Financial (NYSE: SYF) is one of the nation's premier consumer financial services companies. Our roots in consumer finance trace back to 1932, and today we are the largest provider of private label credit cards in the United States based on purchase volume and receivables.* We provide a range of credit products through programs we have established with a diverse group of national and regional retailers, local merchants, manufacturers, buying groups, industry associations and healthcare service providers to help generate growth for our partners and offer financial flexibility to our customers. Through our partners' over 365,000 locations across the United States and Canada, and their websites and mobile applications, we offer our customers a variety of credit products to finance the purchase of goods and services. Synchrony Financial offers private label and co-branded Dual Card[™] credit cards, promotional financing and installment lending, loyalty programs and FDIC-insured savings products through Synchrony Bank. More information can be found

at www.synchronyfinancial.com, facebook.com/SynchronyFinancial,www.linkedin.com/company/synchrony-financial and twitter.com/SYFNews.



Cautionary Statement Regarding Forward-Looking Statements

This news release contains certain forward-looking statements as defined in Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which are subject to the "safe harbor" created by those sections. Forward-looking statements may be identified by words such as "expects," "intends," "anticipates," "plans," "believes," "seeks," "targets," "outlook," "estimates," "will," "should," "may" or words of similar meaning, but these words are not the exclusive means of identifying forward-looking statements. Forward-looking statements are based on management's current expectations and assumptions, and are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. As a result, actual results could differ materially from those indicated in these forwardlooking statements. Factors that could cause actual results to differ materially include global political, economic, business, competitive, market, regulatory and other factors and risks, such as: the impact of macroeconomic conditions and whether industry trends we have identified develop as anticipated; retaining existing partners and attracting new partners, concentration of our revenue in a small number of Retail Card partners, promotion and support of our products by our partners, and financial performance of our partners; cyber-attacks or other security breaches; higher borrowing costs and adverse financial market conditions impacting our funding and liquidity, and any reduction in our credit ratings; our ability to securitize our loans, occurrence of an early amortization of our securitization facilities, loss of the right to service or subservice our securitized loans, and lower payment rates on our securitized loans; our ability to grow our deposits in the future; changes in market interest rates and the impact of any margin compression; effectiveness of our risk management processes and procedures, reliance on models which may be inaccurate or misinterpreted, our ability to manage our credit risk, the sufficiency of our allowance for loan losses and the accuracy of the assumptions or estimates used in preparing our financial statements; our ability to offset increases in our costs in retailer share arrangements; competition in the consumer finance industry; our concentration in the U.S. consumer credit market; our ability to successfully develop and commercialize new or enhanced products and services; our ability to realize the value of strategic investments; reductions in interchange fees; fraudulent activity; failure of third parties to provide various services that are important to our operations; disruptions in the operations of our computer systems and data centers; international risks and compliance and regulatory risks and costs associated with international operations; alleged infringement of intellectual property rights of others and our ability to protect our intellectual property; litigation and regulatory actions; damage to our reputation; our ability to attract, retain and motivate key officers and employees; tax legislation initiatives or challenges to our tax positions and state sales tax rules and regulations; a material indemnification obligation to GE under the tax sharing and separation agreement with GE if we cause the split-off from GE or certain preliminary transactions to fail to qualify for tax-free treatment or in the case of certain significant transfers of our stock following the split-off; regulation, supervision, examination and enforcement of our business by governmental authorities, the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act and the impact of the Consumer Financial Protection Bureau's regulation of our business; impact of capital adequacy rules and liquidity requirements; restrictions that limit our ability to pay dividends and repurchase our common stock, and restrictions that limit Synchrony Bank's ability to pay dividends to us; regulations relating to privacy, information security and data protection; use of third-party vendors and ongoing third-party business relationships; and failure to comply with antimoney laundering and anti-terrorism financing laws.

4

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements that are included elsewhere in this news release and in our public filings, including under the heading "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2016, as filed on February 23, 2017. You should not consider any list of such factors to be an exhaustive statement of all of the risks, uncertainties, or potentially inaccurate assumptions that could cause our current expectations or beliefs to change. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update or revise any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events, except as otherwise may be required by law.

Non-GAAP Measures

The information provided herein includes measures we refer to as "tangible common equity" and certain capital ratios, which are not prepared in accordance with U.S. generally accepted accounting principles ("GAAP"). For a reconciliation of these non-GAAP measures to the most directly comparable GAAP measures, please see the detailed financial tables and information that follow. For a statement regarding the usefulness of these measures to investors, please see the Company's Current Report on Form 8-K filed with the SEC today.

5

FINANCIAL SUMMARY

(unaudited, in millions, except per share statistics)

| | | | | Qu | arter Ended | I | | | | | Six Mon | ths Ei | nded | | |
|---|-----------------|----------|-----------------|----|-----------------|----|-----------------|---------------------|-----------------|---------|-----------------|--------|-----------------|------------------|---------|
| | Jun 30, 2017 | | Mar 31, 2017 | | Dec 31, 2016 | | Sep 30, 2016 | Jun 30, 2016 | 2Q'17 vs. 2 | Q'16 | Jun 30, 2017 | | Jun 30, 2016 | YTD'17 vs. Y | (TD'16 |
| EARNINGS | | | | | | | | | | | | | | | |
| Net interest income | \$ 3,637 | 7 \$ | 3,587 | \$ | 3,628 | \$ | 3,481 | \$ 3,212 | \$ 425 | 13.2 % | \$ 7,224 | \$ | 6,421 | \$ 803 | 12.5 % |
| Retailer share arrangements | (669 |)) | (684) | | (811) | | (757) | (664) | (5) | 0.8 % | (1,353) | | (1,334) | (19) | 1.4 % |
| Net interest income, after retailer share arrangements | 2,968 | 3 | 2,903 | | 2,817 | | 2,724 | 2,548 | 420 | 16.5 % | 5,871 | | 5,087 | 784 | 15.4 % |
| Provision for loan losses | 1,320 | 5 | 1,306 | | 1,076 | | 986 | 1,021 | 305 | 29.9 % | 2,632 | | 1,924 | 708 | 36.8 % |
| Net interest income, after retailer share arrangements and provision for loan losses | 1,642 | 2 | 1,597 | | 1,741 | | 1,738 | 1,527 | 115 | 7.5 % | 3,239 | | 3,163 | 76 | 2.4 % |
| Other income | 57 | 7 | 93 | | 85 | | 84 | 83 | (26) | (31.3)% | 150 | | 175 | (25) | (14.3)% |
| Other expense | 91 | <u> </u> | 908 | | 918 | | 859 | 839 | 72 | 8.6 % | 1,819 | | 1,639 | 180 | 11.0 % |
| Earnings before provision for income taxes | 788 | 3 | 782 | | 908 | | 963 | 771 | 17 | 2.2 % | 1,570 | | 1,699 | (129) | (7.6)% |
| Provision for income taxes | 292 | 2 | 283 | | 332 | | 359 | 282 | 10 | 3.5 % | 575 | | 628 | (53) | (8.4)% |
| Net earnings | \$ 496 | 5 \$ | 499 | \$ | 576 | \$ | 604 | \$ 489 | \$ 7 | 1.4 % | \$ 995 | \$ | 1,071 | \$ (76) | (7.1)% |
| Net earnings attributable to common stockholders | \$ 496 | 5 \$ | 499 | \$ | 576 | \$ | 604 | \$ 489 | \$ 7 | 1.4 % | \$ 995 | \$ | 1,071 | \$ (76) | (7.1)% |
| | | | | | | | | | | | | | | | |
| COMMON SHARE STATISTICS | | | | | | | | | | | | | | | |
| Basic EPS | \$ 0.62 | 2 \$ | 0.61 | \$ | 0.70 | \$ | 0.73 | \$ 0.59 | \$ 0.03 | 5.1 % | \$ 1.23 | \$ | 1.28 | \$ (0.05) | (3.9)% |
| Diluted EPS | \$ 0.61 | \$ | 0.61 | \$ | 0.70 | \$ | 0.73 | \$ 0.58 | \$ 0.03 | 5.2 % | \$ 1.23 | \$ | 1.28 | \$ (0.05) | (3.9)% |
| Dividend declared per share | \$ 0.13 | s s | 0.13 | \$ | 0.13 | \$ | 0.13 | \$ _ | \$ 0.13 | NM | \$ 0.26 | \$ | _ | \$ 0.26 | NM |
| Common stock price | \$ 29.82 | 2 \$ | 34.30 | \$ | 36.27 | \$ | 28.00 | \$ 25.28 | \$ 4.54 | 18.0 % | \$ 29.82 | \$ | 25.28 | \$ 4.54 | 18.0 % |
| Book value per share | \$ 18.02 | 2 \$ | 17.71 | \$ | 17.37 | \$ | 16.94 | \$ 16.45 | \$ 1.57 | 9.5 % | \$ 18.02 | \$ | 16.45 | \$ 1.57 | 9.5 % |
| Tangible common equity per share ⁽¹⁾ | \$ 15.79 | \$ | 15.47 | \$ | 15.34 | \$ | 14.90 | \$ 14.46 | \$ 1.33 | 9.2 % | \$ 15.79 | \$ | 14.46 | \$ 1.33 | 9.2 % |
| Beginning common shares outstanding | 810.8 | , | 817.4 | | 825.5 | | 833.9 | 833.8 | (23.0) | (2.8)% | 817.4 | | 833.8 | (16.4) | (2.0)% |
| Issuance of common shares | 810.0 | , | 817.4 | | 823.3 | | 655.9 | 655.6 | (23.0) | (2.8)% | 617.4 | | 633.6 | (16.4) | (2.0)% |
| Stock-based compensation | 0.2 | - | _ | | _ | | 0.1 | 0.1 | 0.1 | 100.0 % | 0.2 | | 0.1 | 0.1 | 100.0 % |
| Stock-based compensation Shares repurchased | (15.7 | | (6.6) | | (8.1) | | (8.5) | 0.1 | (15.7) | NM | (22.3) | | 0.1 | (22.3) | NM |
| • | 795.3 | <u> </u> | 810.8 | | 817.4 | | 825.5 | 833.9 | (38.6) | (4.6)% | 795.3 | | 833.9 | (38.6) | (4.6)% |
| Ending common shares outstanding | 195.2 | , | 610.8 | | 017.4 | | 623.3 | 655.9 | (38.0) | (4.0)% | 193.3 | | 655.9 | (38.0) | (4.0)70 |
| Weighted average common shares outstanding | 804.0 |) | 813.1 | | 820.5 | | 828.4 | 833.9 | (29.9) | (3.6)% | 808.5 | | 833.9 | (25.4) | (3.0)% |
| Weighted average common shares outstanding (fully diluted) | 807.4 | 1 | 817.1 | | 823.8 | | 830.6 | 836.2 | (28.8) | (3.4)% | 812.2 | | 835.8 | (23.6) | (2.8)% |
| | | | | | | | | | | | | | | | |

(1) Tangible Common Equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

1

SELECTED METRICS

(unaudited, \$ in millions, except account data)

| | | | Quarter Ende | d | | | | Six Mon | ths Ended | | |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------|---------|-----------------|-----------------|----------|-----------|
| | Jun 30, 2017 | Mar 31, 2017 | Dec 31, 2016 | Sep 30, 2016 | Jun 30, 2016 | 2Q'17 vs. | 2Q'16 | Jun 30, 2017 | Jun 30, 2016 | YTD'17 v | s. YTD'16 |
| PERFORMANCE METRICS | | | | | | | | | | | |
| Return on assets ⁽¹⁾ | 2.2% | 2.3% | 2.6% | 2.8% | 2.4% | | (0.2)% | 2.2% | 2.6% | | (0.4)% |
| Return on equity ⁽²⁾ | 13.8% | 14.1% | 16.2% | 17.3% | 14.5% | | (0.7)% | 14.0% | 16.3% | | (2.3)% |
| Return on tangible common equity ⁽³⁾ | 15.7% | 16.1% | 18.4% | 19.6% | 16.5% | | (0.8)% | 15.9% | 18.6% | | (2.7)% |
| Net interest margin ⁽⁴⁾ | 16.20% | 16.18% | 16.26% | 16.34% | 15.94% | | 0.26 % | 16.19% | 15.89% | | 0.30 % |
| Efficiency ratio ⁽⁵⁾ | 30.1% | 30.3% | 31.6% | 30.6% | 31.9% | | (1.8)% | 30.2% | 31.1% | | (0.9)% |
| Other expense as a % of average loan receivables, including held for sale | 4.93% | 4.97% | 5.04% | 4.93% | 5.07% | | (0.14)% | 4.95% | 4.97% | | (0.02)% |
| Effective income tax rate | 37.1% | 36.2% | 36.6% | 37.3% | 36.6% | | 0.5 % | 36.6% | 37.0% | | (0.4)% |
| CREDIT QUALITY METRICS | | | | | | | | | | | |
| Net charge-offs as a % of average loan receivables, including held for sale | 5.42% | 5.33% | 4.65% | 4.39% | 4.51% | | 0.91 % | 5.37% | 4.63% | | 0.74 % |
| 30+ days past due as a % of period-end loan receivables(6) | 4.25% | 4.25% | 4.32% | 4.26% | 3.79% | | 0.46 % | 4.25% | 3.79% | | 0.46 % |
| 90+ days past due as a % of period-end loan receivables(6) | 1.90% | 2.06% | 2.03% | 1.89% | 1.67% | | 0.23 % | 1.90% | 1.67% | | 0.23 % |
| Net charge-offs | \$ 1,001 | \$ 974 | \$ 847 | \$ 765 | \$ 747 | \$ 254 | 34.0 % | \$ 1,975 | \$ 1,527 | \$ 448 | 29.3 % |
| Loan receivables delinquent over 30 days ⁽⁶⁾ | \$ 3,208 | \$ 3,120 | \$ 3,295 | \$ 3,008 | \$ 2,585 | \$ 623 | 24.1 % | \$ 3,208 | \$ 2,585 | \$ 623 | 24.1 % |
| Loan receivables delinquent over 90 days ⁽⁶⁾ | \$ 1,435 | \$ 1,508 | \$ 1,546 | \$ 1,334 | \$ 1,143 | \$ 292 | 25.5 % | \$ 1,435 | \$ 1,143 | \$ 292 | 25.5 % |
| Allowance for loan losses (period-end) | \$ 5,001 | \$ 4,676 | \$ 4,344 | \$ 4,115 | \$ 3,894 | \$ 1,107 | 28.4 % | \$ 5,001 | \$ 3,894 | \$ 1,107 | 28.4 % |
| Allowance coverage ratio ⁽⁷⁾ | 6.63% | 6.37% | 5.69% | 5.82% | 5.70% | | 0.93 % | 6.63% | 5.70% | | 0.93 % |
| BUSINESS METRICS | | | | | | | | | | | |
| Purchase volume ⁽⁸⁾ | \$ 33,476 | \$ 28,880 | \$ 35,369 | \$ 31,615 | \$ 31,507 | \$ 1,969 | 6.2 % | \$ 62,356 | \$ 58,484 | \$ 3,872 | 6.6 % |
| Period-end loan receivables | \$ 75,458 | \$ 73,350 | \$ 76,337 | \$ 70,644 | \$ 68,282 | \$ 7,176 | 10.5 % | \$ 75,458 | \$ 68,282 | \$ 7,176 | 10.5 % |
| Credit cards | \$ 72,492 | \$ 70,587 | \$ 73,580 | \$ 67,858 | \$ 65,511 | \$ 6,981 | 10.7 % | \$ 72,492 | \$ 65,511 | \$ 6,981 | 10.7 % |
| Consumer installment loans | \$ 1,514 | \$ 1,411 | \$ 1,384 | \$ 1,361 | \$ 1,293 | \$ 221 | 17.1 % | \$ 1,514 | \$ 1,293 | \$ 221 | 17.1 % |
| Commercial credit products | \$ 1,386 | \$ 1,311 | \$ 1,333 | \$ 1,385 | \$ 1,389 | \$ (3) | (0.2)% | \$ 1,386 | \$ 1,389 | \$ (3) | (0.2)% |
| Other | \$ 66 | \$ 41 | \$ 40 | \$ 40 | \$ 89 | \$ (23) | (25.8)% | \$ 66 | \$ 89 | \$ (23) | (25.8)% |
| Average loan receivables, including held for sale | \$ 74,090 | \$ 74,132 | \$ 72,476 | \$ 69,316 | \$ 66,561 | \$ 7,529 | 11.3 % | \$ 74,111 | \$ 66,377 | \$ 7,734 | 11.7 % |
| Period-end active accounts (in thousands) ⁽⁹⁾ | 69,277 | 67,905 | 71,890 | 66,781 | 66,491 | 2,786 | 4.2 % | 69,277 | 66,491 | 2,786 | 4.2 % |
| Average active accounts (in thousands) ⁽⁹⁾ | 68,635 | 69,629 | 68,701 | 66,639 | 65,531 | 3,104 | 4.7 % | 69,307 | 65,996 | 3,311 | 5.0 % |
| LIQUIDITY | | | | | | | | | | | |
| Liquid assets | | | | | | | | | | | |
| Cash and equivalents | \$ 12,020 | \$ 11,392 | \$ 9,321 | \$ 13,588 | \$ 11,787 | \$ 233 | 2.0 % | \$ 12,020 | \$ 11,787 | \$ 233 | 2.0 % |
| Total liquid assets | \$ 15,274 | \$ 16,158 | \$ 13,612 | \$ 16,362 | \$ 13,956 | \$ 1,318 | 9.4 % | \$ 15,274 | \$ 13,956 | \$ 1,318 | 9.4 % |
| Undrawn credit facilities | | | | | | | | | | | |
| Undrawn credit facilities | \$ 6,650 | \$ 5,600 | \$ 6,700 | \$ 7,150 | \$ 7,025 | \$ (375) | (5.3)% | \$ 6,650 | \$ 7,025 | \$ (375) | (5.3)% |
| Total liquid assets and undrawn credit facilities | \$ 21,924 | \$ 21,758 | \$ 20,312 | \$ 23,512 | \$ 20,981 | \$ 943 | 4.5 % | \$ 21,924 | \$ 20,981 | \$ 943 | 4.5 % |
| Liquid assets % of total assets | 16.76% | 18.14% | 15.09% | 18.77% | 16.94% | | (0.18)% | 16.76% | 16.94% | | (0.18)% |
| Liquid assets including undrawn credit facilities % of total assets | 24.06% | 24.43% | 22.52% | 26.98% | 25.47% | | (1.41)% | 24.06% | 25.47% | | (1.41)% |

(1) Return on assets represents net earnings as a percentage of average total assets.

(2) Return on equity represents net earnings as a percentage of average total equity.

(3) Return on tangible common equity represents net earnings as a percentage of average tangible common equity. Tangible common equity ("TCE") is a non-GAAP measure. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

(4) Net interest margin represents net interest income divided by average interest-earning assets.

(5) Efficiency ratio represents (i) other expense, divided by (ii) net interest income, after retailer share arrangements, plus other income.

(6) Based on customer statement-end balances extrapolated to the respective period-end date.

(7) Allowance coverage ratio represents allowance for loan losses divided by total period-end loan receivables.

(8) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.

(9) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

STATEMENTS OF EARNINGS

(unaudited, \$ in millions)

| | | | Quarter End | ed | | | | Six Mon | ths Ended | | |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|---------|----------|-----------------|-----------------|-----------|-----------|
| | Jun 30, 2017 | Mar 31, 2017 | Dec 31, 2016 | Sep 30, 2016 | Jun 30, 2016 | 2Q'17 v | s. 2Q'16 | Jun 30, 2017 | Jun 30, 2016 | YTD'17 vs | s. YTD'16 |
| Interest income: | | | | | | | | | · . | | |
| Interest and fees on loans | \$ 3,927 | \$ 3,877 | \$ 3,919 | \$ 3,771 | \$ 3,494 | \$ 433 | 12.4 % | \$ 7,804 | \$ 6,992 | \$ 812 | 11.6 % |
| Interest on investment securities | 43 | 36 | 28 | 25 | 21 | 22 | 104.8 % | 79 | 43 | 36 | 83.7 % |
| Total interest income | 3,970 | 3,913 | 3,947 | 3,796 | 3,515 | 455 | 12.9 % | 7,883 | 7,035 | 848 | 12.1 % |
| Interest expense: | | | | | | | | | | | |
| Interest on deposits | 202 | 194 | 188 | 188 | 179 | 23 | 12.8 % | 396 | 351 | 45 | 12.8 % |
| Interest on borrowings of consolidated securitization entities | 63 | 65 | 64 | 63 | 59 | 4 | 6.8 % | 128 | 117 | 11 | 9.4 % |
| Interest on third-party debt | 68 | 67 | 67 | 64 | 65 | 3 | 4.6 % | 120 | 146 | (11) | (7.5)% |
| | 333 | 326 | 319 | 315 | 303 | 30 | 9.9% | 659 | 614 | 45 | 7.3 % |
| Total interest expense | | 520 | 519 | 315 | 303 | | 9.9 % | 039 | 014 | 43 | 1.3 % |
| Net interest income | 3,637 | 3,587 | 3,628 | 3,481 | 3,212 | 425 | 13.2 % | 7,224 | 6,421 | 803 | 12.5 % |
| Retailer share arrangements | (669) | (684) | (811) | (757) | (664) | (5) | 0.8 % | (1,353) | (1,334) | (19) | 1.4 % |
| Net interest income, after retailer share arrangements | 2,968 | 2,903 | 2,817 | 2,724 | 2,548 | 420 | 16.5 % | 5,871 | 5,087 | 784 | 15.4 % |
| Provision for loan losses | 1,326 | 1,306 | 1,076 | 986 | 1,021 | 305 | 29.9 % | 2,632 | 1,924 | 708 | 36.8 % |
| Net interest income, after retailer share arrangements and provision for loan losses | 1,642 | 1,597 | 1,741 | 1,738 | 1,527 | 115 | 7.5 % | 3,239 | 3,163 | 76 | 2.4 % |
| Other income: | | | | | | | | | | | |
| Interchange revenue | 165 | 145 | 167 | 154 | 151 | 14 | 9.3 % | 310 | 281 | 29 | 10.3 % |
| Debt cancellation fees | 68 | 68 | 68 | 67 | 63 | 5 | 7.9 % | 136 | 127 | 9 | 7.1 % |
| Loyalty programs | (206) | (137) | (157) | (145) | (135) | (71) | 52.6 % | (343) | (245) | (98) | 40.0 % |
| Other | 30 | 17 | 7 | 8 | 4 | 26 | NM | 47 | 12 | 35 | NM |
| Total other income | 57 | 93 | 85 | 84 | 83 | (26) | (31.3)% | 150 | 175 | (25) | (14.3)% |
| Other expense: | | | | | | | | | | | |
| Employee costs | 321 | 325 | 315 | 311 | 301 | 20 | 6.6 % | 646 | 581 | 65 | 11.2 % |
| Professional fees | 158 | 151 | 164 | 174 | 154 | 4 | 2.6 % | 309 | 300 | 9 | 3.0 % |
| Marketing and business development | 124 | 94 | 130 | 92 | 107 | 17 | 15.9 % | 218 | 201 | 17 | 8.5 % |
| Information processing | 88 | 90 | 88 | 87 | 81 | 7 | 8.6 % | 178 | 163 | 15 | 9.2 % |
| Other | 220 | 248 | 221 | 195 | 196 | 24 | 12.2 % | 468 | 394 | 74 | 18.8 % |
| Total other expense | 911 | 908 | 918 | 859 | 839 | 72 | 8.6 % | 1,819 | 1,639 | 180 | 11.0 % |
| Earnings before provision for income taxes | 788 | 782 | 908 | 963 | 771 | 17 | 2.2 % | 1,570 | 1,699 | (129) | (7.6)% |
| Provision for income taxes | 292 | 283 | 332 | 359 | 282 | 10 | 3.5 % | 575 | 628 | (53) | (8.4)% |
| Net earnings attributable to common shareholders | \$ 496 | \$ 499 | \$ 576 | \$ 604 | \$ 489 | \$ 7 | 1.4 % | \$ 995 | \$ 1,071 | \$ (76) | (7.1)% |

STATEMENTS OF FINANCIAL POSITION

(unaudited, \$ in millions)

| | | | | Quarter Ended | | | | |
|--|---------------------|---------------------|----|-----------------|---------------------|---------------------|------------------------------------|---------|
| | Jun 30, 2017 | Mar 31, 2017 | _ | Dec 31, 2016 | Sep 30, 2016 | Jun 30, 2016 | Jun 30, 2017 v Jun 30, 2016 | |
| Assets | | | | | | | | |
| Cash and equivalents | \$ 12,020 | \$ 11,392 | \$ | 9,321 | \$ 13,588 | \$ 11,787 | \$ 233 | 2.0 % |
| Investment securities | 3,997 | 5,328 | | 5,110 | 3,356 | 2,723 | 1,274 | 46.8 % |
| Loan receivables: | | | | | | | | |
| Unsecuritized loans held for investment | 52,550 | 50,398 | | 52,332 | 47,517 | 44,854 | 7,696 | 17.2 % |
| Restricted loans of consolidated securitization entities | 22,908 | 22,952 | | 24,005 | 23,127 | 23,428 | (520) | (2.2)% |
| Total loan receivables | 75,458 | 73,350 | | 76,337 | 70,644 | 68,282 | 7,176 | 10.5 % |
| Less: Allowance for loan losses | (5,001) | (4,676) | _ | (4,344) | (4,115) | (3,894) | (1,107) | 28.4 % |
| Loan receivables, net | 70,457 | 68,674 | | 71,993 | 66,529 | 64,388 | 6,069 | 9.4 % |
| Goodwill | 991 | 992 | | 949 | 949 | 949 | 42 | 4.4 % |
| Intangible assets, net | 787 | 826 | | 712 | 733 | 704 | 83 | 11.8 % |
| Other assets | 2,888 | 1,838 | _ | 2,122 | 2,004 | 1,833 | 1,055 | 57.6 % |
| Total assets | \$ 91,140 | \$ 89,050 | \$ | 90,207 | \$ 87,159 | \$ 82,384 | \$ 8,756 | 10.6 % |
| Liabilities and Equity | | | | | | | | |
| Deposits: | | | | | | | | |
| Interest-bearing deposit accounts | \$ 52,659 | \$ 51,359 | \$ | 51,896 | \$ 49,611 | \$ 46,220 | \$ 6,439 | 13.9 % |
| Non-interest-bearing deposit accounts | 226 | 246 | | 159 | 204 | 207 | 19 | 9.2 % |
| Total deposits | 52,885 | 51,605 | | 52,055 | 49,815 | 46,427 | 6,458 | 13.9 % |
| Borrowings: | | | | | | | | |
| Borrowings of consolidated securitization entities | 12,204 | 12,433 | | 12,388 | 12,411 | 12,236 | (32) | (0.3)% |
| Bank term loan | _ | _ | | _ | _ | _ | — | % |
| Senior unsecured notes | 8,505 | 7,761 | _ | 7,759 | 7,756 | 7,059 | 1,446 | 20.5 % |
| Total borrowings | 20,709 | 20,194 | | 20,147 | 20,167 | 19,295 | 1,414 | 7.3 % |
| Accrued expenses and other liabilities | 3,214 | 2,888 | | 3,809 | 3,196 | 2,947 | 267 | 9.1 % |
| Total liabilities | 76,808 | 74,687 | | 76,011 | 73,178 | 68,669 | 8,139 | 11.9 % |
| Equity: | | | | | | | | |
| Common stock | 1 | 1 | | 1 | 1 | 1 | _ | % |
| Additional paid-in capital | 9,415 | 9,405 | | 9,393 | 9,381 | 9,370 | 45 | 0.5 % |
| Retained earnings | 6,109 | 5,724 | | 5,330 | 4,861 | 4,364 | 1,745 | 40.0 % |
| Accumulated other comprehensive income: | (49) | (55) | | (53) | (24) | (20) | (29) | 145.0 % |
| Treasury Stock | (1,144) | (712) | _ | (475) | (238) | _ | (1,144) | NM |
| Total equity | 14,332 | 14,363 | | 14,196 | 13,981 | 13,715 | 617 | 4.5 % |
| Total liabilities and equity | \$ 91,140 | \$ 89,050 | \$ | 90,207 | \$ 87,159 | \$ 82,384 | \$ 8,756 | 10.6 % |

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN

(unaudited, \$ in millions)

| | | | | | | | | Quarter Ende | 1 | | | | | | |
|--|-----------|--------------|---------|-----------|--------------|---------|-----------|--------------|---------|-----------|--------------|---------|---------------------|--------------|---------|
| | | Jun 30, 2017 | | | Mar 31, 2017 | | | Dec 31, 2016 | | | Sep 30, 2016 | | | Jun 30, 2016 | |
| | | Interest | Average | | Interest | Average |
| | Average | Income/ | Yield/ | Average | Income/ | Yield/ |
| | Balance | Expense | Rate | Balance | Expense | Rate |
| Assets | | | | | | | | | | | | | | | |
| Interest-earning assets: | | | | | | | | | | | | | | | |
| Interest-earning cash and equivalents | \$ 10,758 | \$ 28 | 1.04% | \$ 10,552 | \$ 21 | 0.81% | \$ 12,210 | \$ 17 | 0.55% | \$ 12,480 | \$ 16 | 0.51% | \$ 11,623 | \$ 14 | 0.48% |
| Securities available for sale | 5,195 | 15 | 1.16% | 5,213 | 15 | 1.17% | 4,076 | 11 | 1.07% | 2,960 | 9 | 1.21% | 2,858 | 7 | 0.99% |
| Loan receivables: | | | | | | | | | | | | | | | |
| Credit cards, including held for sale | 71,206 | 3,858 | 21.73% | 71,365 | 3,811 | 21.66% | 69,660 | 3,851 | 21.99% | 66,519 | 3,705 | 22.16% | 63,876 | 3,432 | 21.61% |
| Consumer installment loans | 1,461 | 34 | 9.33% | 1,389 | 32 | 9.34% | 1,373 | 31 | 8.98% | 1,333 | 31 | 9.25% | 1,233 | 28 | 9.13% |
| Commercial credit products | 1,378 | 34 | 9.90% | 1,317 | 34 | 10.47% | 1,386 | 36 | 10.33% | 1,401 | 35 | 9.94% | 1,388 | 33 | 9.56% |
| Other | 45 | 1 | NM | 61 | | _% | 57 | 1 | NM | 63 | | _% | 64 | 1 | NM |
| Total loan receivables, including held for sale | 74,090 | 3,927 | 21.26% | 74,132 | 3,877 | 21.21% | 72,476 | 3,919 | 21.51% | 69,316 | 3,771 | 21.64% | 66,561 | 3,494 | 21.11% |
| Total interest-earning assets | 90,043 | 3,970 | 17.68% | 89,897 | 3,913 | 17.65% | 88,762 | 3,947 | 17.69% | 84,756 | 3,796 | 17.82% | 81,042 | 3,515 | 17.44% |
| Non-interest-earning assets: | | | | | | | | | | | | | | | |
| Cash and due from banks | 829 | | | 802 | | | 739 | | | 862 | | | 895 | | |
| Allowance for loan losses | (4,781) | | | (4,408) | | | (4,228) | | | (3,933) | | | (3,732) | | |
| Other assets | 3,303 | | | 3,177 | | | 3,479 | | | 3,189 | | | 3,208 | | |
| Total non-interest-earning assets | (649) | | | (429) | | | (10) | | | 118 | | | 371 | | |
| Total assets | \$ 89,394 | | | \$ 89,468 | | | \$ 88,752 | | | \$ 84,874 | | | \$ 81,413 | | |
| | | | | \$ 07,100 | | | 00,702 | | | | | | • • • • • • • • • • | | |
| Liabilities | | | | | | | | | | | | | | | |
| Interest-bearing liabilities: | | | | | | | | | | | | | | | |
| Interest-bearing deposit accounts | \$ 51,836 | | 1.56% | | \$ 194 | 1.52% | \$ 51,006 | \$ 188 | 1.47% | \$ 47,895 | \$ 188 | 1.56% | | \$ 179 | 1.58% |
| Borrowings of consolidated securitization entities | 12,213 | 63 | 2.07% | 12,321 | 65 | 2.14% | 12,389 | 64 | 2.06% | 12,254 | 63 | 2.05% | 12,211 | 59 | 1.94% |
| Bank term loan | _ | _ | % | _ | _ | % | _ | _ | _% | _ | _ | % | 65 | 7 | NM |
| Senior unsecured notes | 7,933 | 68 | 3.44% | 7,760 | 67 | 3.50% | 7,757 | 67 | 3.44% | 7,448 | 64 | 3.42% | 6,861 | 58 | 3.40% |
| Total interest-bearing liabilities | 71,982 | 333 | 1.86% | 71,910 | 326 | 1.84% | 71,152 | 319 | 1.78% | 67,597 | 315 | 1.85% | 64,660 | 303 | 1.88% |
| Non-interest-bearing liabilities | | | | | | | | | | | | | | | |
| Non-interest-bearing deposit accounts | 218 | | | 240 | | | 176 | | | 204 | | | 208 | | |
| Other liabilities | 2,752 | | | 2,995 | | | 3,321 | | | 3,175 | | | 3,002 | | |
| Total non-interest-bearing liabilities | 2,970 | | | 3,235 | | | 3,497 | | | 3,379 | | | 3,210 | | |
| - | | | | | | | | | | | | | | | |
| Total liabilities | 74,952 | | | 75,145 | | | 74,649 | | | 70,976 | | | 67,870 | | |
| Equity | | | | | | | | | | | | | | | |
| Total equity | 14,442 | | | 14,323 | | | 14,103 | | | 13,898 | | | 13,543 | | |
| Total liabilities and equity | \$ 89,394 | | | \$ 89,468 | | | \$ 88,752 | | | \$ 84,874 | | | \$ 81,413 | | |
| Net interest income | | \$ 3,637 | | | \$ 3,587 | | | \$ 3,628 | | | \$ 3,481 | | | \$ 3,212 | |
| | | | | | | | | | | | | | | <u> </u> | |
| Interest rate spread ⁽¹⁾ | | | 15.82% | | | 15.81% | | | 15.91% | | | 15.97% | | | 15.56% |
| Net interest margin ⁽²⁾ | | | 16.20% | | | 16.18% | | | 16.26% | | | 16.34% | | | 15.94% |

(1) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.
 (2) Net interest margin represents net interest income divided by average interest-earning assets.

AVERAGE BALANCES, NET INTEREST INCOME AND NET INTEREST MARGIN

(unaudited, \$ in millions)

| | | | Six Months Ended Jun 30, 2017 | l | | Six Months Ended Jun 30, 2016 | |
|--|----|---------|----------------------------------|---------|-----------|----------------------------------|---------|
| | | | Interest | Average | | Interest | Average |
| | | Average | Income/ | Yield/ | Average | Income/ | Yield/ |
| |] | Balance | Expense | Rate | Balance | Expense | Rate |
| Assets | | | | | | | |
| Interest-earning assets: | | | | | | | |
| Interest-earning cash and equivalents | \$ | 10,656 | \$ 49 | 0.93% | \$ 11,957 | \$ 30 | 0.50% |
| Securities available for sale | | 5,204 | 30 | 1.16% | 2,918 | 13 | 0.90% |
| Loan receivables: | | | | | | | |
| Credit cards, including held for sale | | 71,285 | 7,669 | 21.69% | 63,781 | 6,868 | 21.65% |
| Consumer installment loans | | 1,425 | 66 | 9.34% | 1,194 | 55 | 9.26% |
| Commercial credit products | | 1,348 | 68 | 10.17% | 1,350 | 68 | 10.13% |
| Other | | 53 | 1 | 3.80% | 52 | 1 | 3.87% |
| Total loan receivables, including held for sale | | 74,111 | 7,804 | 21.23% | 66,377 | 6,992 | 21.18% |
| Total interest-earning assets | | 89,971 | 7,883 | 17.67% | 81,252 | 7,035 | 17.41% |
| Non-interest-earning assets: | | | | | | | |
| Cash and due from banks | | 816 | | | 1,131 | | |
| Allowance for loan losses | | (4,595) | | | (3,661) | | |
| Other assets | | 3,239 | | | 3,240 | | |
| Total non-interest-earning assets | | (540) | | | 710 | | |
| Total assets | \$ | 89,431 | | | \$ 81,962 | | |
| Liabilities | | | | | | | |
| Interest-bearing liabilities: | | | | | | | |
| Interest-bearing deposit accounts | \$ | 51,833 | \$ 396 | 1.54% | \$ 44,914 | \$ 351 | 1.57% |
| Borrowings of consolidated securitization entities | | 12,267 | 128 | 2.10% | 12,535 | 117 | 1.88% |
| Bank term loan ⁽¹⁾ | | _ | - | % | 1,118 | 31 | 5.58% |
| Senior unsecured notes | | 7,847 | 135 | 3.47% | 6,709 | 115 | 3.45% |
| Total interest-bearing liabilities | | 71,947 | 659 | 1.85% | 65,276 | 614 | 1.89% |
| Non-interest-bearing liabilities | | | | | | | |
| Non-interest-bearing deposit accounts | | 229 | | | 221 | | |
| Other liabilities | | 2,872 | | | 3,229 | | |
| Total non-interest-bearing liabilities | | 3,101 | | | 3,450 | | |
| Total liabilities | | 75,048 | | | 68,726 | | |
| Equity | | | | | | | |
| Total equity | | 14,383 | | | 13,236 | | |
| Total liabilities and equity | \$ | 89,431 | | | \$ 81,962 | | |
| Net interest income | | | \$ 7,224 | | | \$ 6,421 | |
| Interest rate spread ⁽²⁾ | | | | 15.82% | | | 15.52% |
| Net interest margin ⁽³⁾ | | | | 16.19% | | | 15.89% |

(1) The effective interest rate for the Bank term loan for the 6 months ended June 30, 2016 was 2.48%. The Bank term loan effective rate excludes the impact of charges incurred in connection with prepayments of the loan.
 (2) Interest rate spread represents the difference between the yield on total interest-earning assets and the rate on total interest-bearing liabilities.

(3) Net interest margin represents net interest income divided by average interest-earning assets.

BALANCE SHEET STATISTICS

(unaudited, \$ in millions, except per share statistics)

| | | | Qı | arter Ended | | | | |
|---|-----------------|---------------------|----|-----------------|---------------------|---------------------|------------------------------|---------|
| | Jun 30, 2017 | Mar 31, 2017 | | Dec 31, 2016 | Sep 30, 2016 | Jun 30, 2016 | Jun 30, 201 Jun 30, 2 | |
| BALANCE SHEET STATISTICS | | | | | | | | |
| Total common equity | \$ 14,332 | \$ 14,363 | \$ | 14,196 | \$ 13,981 | \$ 13,715 | \$ 617 | 4.5 % |
| Total common equity as a % of total assets | 15.73% | 16.13% | | 15.74% | 16.04% | 16.65% | | (0.92)% |
| Tangible assets | \$ 89,362 | \$ 87,232 | \$ | 88,546 | \$ 85,477 | \$ 80,731 | \$ 8,631 | 10.7 % |
| Tangible common equity ⁽¹⁾ | \$ 12,554 | \$ 12,545 | \$ | 12,535 | \$ 12,299 | \$ 12,062 | \$ 492 | 4.1 % |
| Tangible common equity as a % of tangible assets ⁽¹⁾ | 14.05% | 14.38% | | 14.16% | 14.39% | 14.94% | | (0.89)% |
| Tangible common equity per share ⁽¹⁾ | \$ 15.79 | \$ 15.47 | \$ | 15.34 | \$ 14.90 | \$ 14.46 | \$ 1.33 | 9.2 % |
| | | | | | | | | |

REGULATORY CAPITAL RATIOS⁽²⁾

| | | Basel | III Transition | | |
|---|-------|----------|-------------------|-------|-------|
| Total risk-based capital ratio ⁽³⁾ | 18.7% | 19.3% | 18.5% | 19.5% | 19.8% |
| Tier 1 risk-based capital ratio ⁽⁴⁾ | 17.4% | 18.0% | 17.2% | 18.2% | 18.5% |
| Tier 1 leverage ratio ⁽⁵⁾ | 14.8% | 14.8% | 15.0% | 15.4% | 15.7% |
| Common equity Tier 1 capital ratio ⁽⁶⁾ | 17.4% | 18.0% | 17.2% | 18.2% | 18.5% |
| | | | | | |
| | | Basel II | I Fully Phased-in | | |
| Common equity Tier 1 capital ratio ⁽⁶⁾ | 17.2% | 17.7% | 17.0% | 17.9% | 18.0% |

(1) Tangible common equity ("TCE") is a non-GAAP measure. We believe TCE is a more meaningful measure of the net asset value of the Company to investors. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of Non-GAAP Measures and Calculations of Regulatory Measures.

(2) Regulatory capital metrics at June 30, 2017 are preliminary and therefore subject to change.

(3) Total risk-based capital ratio is the ratio of total risk-based capital divided by risk-weighted assets.

(4) Tier 1 risk-based capital ratio is the ratio of Tier 1 capital divided by risk-weighted assets.

(5) Tier 1 leverage ratio is the ratio of Tier 1 capital divided by total average assets, after certain adjustments. Tier 1 leverage ratios are based upon the use of daily averages for all periods presented. (6) Common equity Tier 1 capital ratio is the ratio of common equity Tier 1 capital to total risk-weighted assets, each as calculated under Basel III rules. Common equity Tier 1 capital ratio (fully phased-in) is a preliminary estimate reflecting management's interpretation of the final Basel III rules adopted in July 2013 by the Federal Reserve Board, which have not been fully implemented, and our estimate and interpretations are subject to, among other things, ongoing regulatory review and implementation guidance.

PLATFORM RESULTS

(unaudited, \$ in millions)

| | | | | Quarter Ende | ed | | | | | | | | Six Mon | ths E | nded | | | |
|--|----------------|-------------------|-----------------|-----------------|----|-----------------|------|----------------|----|----------|---------|----|-----------------|-------|-----------------|----|-----------|----------|
| | Jun 30 2017 | , | Mar 31, 2017 | Dec 31, 2016 | | Sep 30, 2016 | Ju | ın 30, 2016 | | 2Q'17 vs | 2Q'16 | | Jun 30, 2017 | | Jun 30, 2016 | _ | YTD'17 vs | . YTD'16 |
| RETAIL CARD | | | | | | | | | | | | | | | | | | |
| Purchase volume ⁽¹⁾⁽²⁾ | \$ 27,10 | 1 \$ | 22,952 | \$ 28,996 | \$ | 25,285 | \$ 2 | 25,411 | \$ | 1,690 | 6.7 % | \$ | 50,053 | \$ | 46,961 | \$ | 3,092 | 6.6 % |
| Period-end loan receivables | \$ 51,43 | 7 \$ | 49,905 | \$ 52,701 | \$ | 48,010 | \$4 | 6,705 | \$ | 4,732 | 10.1 % | \$ | 51,437 | \$ | 46,705 | \$ | 4,732 | 10.1 % |
| Average loan receivables, including held for sale | \$ 50,533 | 3 \$ | 50,644 | \$ 49,476 | \$ | 47,274 | \$4 | 5,593 | \$ | 4,940 | 10.8 % | \$ | 50,588 | \$ | 45,536 | \$ | 5,052 | 11.1 % |
| Average active accounts (in thousands) ⁽²⁾⁽³⁾ | 54,058 | 8 | 55,049 | 54,489 | | 52,959 | 5 | 2,314 | | 1,744 | 3.3 % | | 54,729 | | 52,798 | | 1,931 | 3.7 % |
| Interest and fees on loans ⁽²⁾ | \$ 2,900 |) \$ | 2,888 | \$ 2,909 | \$ | 2,790 | \$ | 2,585 | \$ | 315 | 12.2 % | \$ | 5,788 | \$ | 5,199 | \$ | 589 | 11.3 % |
| Other income ⁽²⁾ | \$ 2: | 5 \$ | 77 | \$ 70 | \$ | 70 | \$ | 69 | \$ | (44) | (63.8)% | \$ | 102 | \$ | 148 | \$ | (46) | (31.1)% |
| Retailer share arrangements ⁽²⁾ | \$ (65) | 7) \$ | (681) | \$ (801) | \$ | (752) | \$ | (656) | \$ | (1) | 0.2 % | \$ | (1,338) | \$ | (1,317) | \$ | (21) | 1.6 % |
| PAYMENT SOLUTIONS | | | | | | | | | | | | | | | | | | |
| Purchase volume ⁽¹⁾ | \$ 3,930 |) \$ | 3,686 | \$ 4,194 | \$ | 4,152 | \$ | 3,903 | \$ | 27 | 0.7 % | \$ | 7,616 | \$ | 7,295 | \$ | 321 | 4.4 % |
| Period-end loan receivables | \$ 15,595 | 5 \$ | 15,320 | \$ 15,567 | \$ | 14,798 | \$ 1 | 3,997 | \$ | 1,598 | 11.4 % | \$ | 15,595 | \$ | 13,997 | \$ | 1,598 | 11.4 % |
| Average loan receivables | \$ 15,33 | 8 \$ | 15,424 | \$ 15,076 | \$ | 14,367 | \$ 1 | 3,554 | \$ | 1,784 | 13.2 % | \$ | 15,381 | \$ | 13,492 | \$ | 1,889 | 14.0 % |
| Average active accounts (in thousands)(3) | 9,03 | 1 | 9,090 | 8,844 | | 8,461 | | 8,153 | | 878 | 10.8 % | | 9,061 | | 8,148 | | 913 | 11.2 % |
| Interest and fees on loans | \$ 533 | 3 S | 515 | \$ 523 | \$ | 505 | s | 467 | s | 66 | 14.1 % | \$ | 1,048 | \$ | 924 | \$ | 124 | 13.4 % |
| Other income | | 5 S | 4 | \$ 3 | s | 3 | s | 3 | s | 3 | 100.0 % | s | 10 | \$ | 7 | \$ | 3 | 42.9 % |
| Retailer share arrangements | \$ (9 | | (1) | \$ (9) | \$ | (3) | \$ | (7) | \$ | (2) | 28.6 % | \$ | (10) | \$ | (14) | \$ | 4 | (28.6)% |
| CARECREDIT | | | | | | | | | | | | | | | | | | |
| Purchase volume ⁽¹⁾ | \$ 2,44 | 5 \$ | 2,242 | \$ 2,179 | \$ | 2,178 | \$ | 2,193 | \$ | 252 | 11.5 % | \$ | 4,687 | \$ | 4,228 | \$ | 459 | 10.9 % |
| Period-end loan receivables | \$ 8,420 | 5 S | 8,125 | \$ 8,069 | \$ | 7,836 | \$ | 7,580 | \$ | 846 | 11.2 % | \$ | 8,426 | \$ | 7,580 | \$ | 846 | 11.2 % |
| Average loan receivables | \$ 8,219 | ə ş | 8,064 | \$ 7,924 | \$ | 7,675 | \$ | 7,414 | \$ | 805 | 10.9 % | \$ | 8,142 | \$ | 7,349 | \$ | 793 | 10.8 % |
| Average active accounts (in thousands)(3) | 5,540 | 5 | 5,490 | 5,368 | | 5,219 | | 5,064 | | 482 | 9.5 % | | 5,517 | | 5,050 | | 467 | 9.2 % |
| Interest and fees on loans | \$ 494 | 4 S | 474 | \$ 487 | \$ | 476 | \$ | 442 | \$ | 52 | 11.8 % | \$ | 968 | \$ | 869 | \$ | 99 | 11.4 % |
| Other income | \$ 20 | 5 \$ | 12 | \$ 12 | \$ | 11 | \$ | 11 | \$ | 15 | 136.4 % | \$ | 38 | \$ | 20 | \$ | 18 | 90.0 % |
| Retailer share arrangements | \$ (3 | 3) \$ | (2) | \$ (1) | \$ | (2) | \$ | (1) | \$ | (2) | NM | \$ | (5) | \$ | (3) | \$ | (2) | 66.7 % |
| TOTAL SYF | | | | | | | | | | | | | | | | | | |
| Purchase volume ⁽¹⁾⁽²⁾ | \$ 33,470 | 5 \$ | 28,880 | \$ 35,369 | \$ | 31,615 | \$ 3 | 1,507 | \$ | 1,969 | 6.2 % | \$ | 62,356 | \$ | 58,484 | \$ | 3,872 | 6.6 % |
| Period-end loan receivables | \$ 75,45 | 8 \$ | 73,350 | \$ 76,337 | \$ | 70,644 | \$ 6 | 58,282 | \$ | 7,176 | 10.5 % | \$ | 75,458 | \$ | 68,282 | \$ | 7,176 | 10.5 % |
| Average loan receivables, including held for sale | \$ 74,090 |) \$ | 74,132 | \$ 72,476 | \$ | 69,316 | \$ 6 | 6,561 | \$ | 7,529 | 11.3 % | \$ | 74,111 | \$ | 66,377 | \$ | 7,734 | 11.7 % |
| Average active accounts (in thousands)(2)(3) | 68,63 | 5 | 69,629 | 68,701 | | 66,639 | 6 | 5,531 | | 3,104 | 4.7 % | | 69,307 | | 65,996 | | 3,311 | 5.0 % |
| Interest and fees on loans ⁽²⁾ | \$ 3,92 | 7 \$ | 3,877 | \$ 3,919 | \$ | 3,771 | \$ | 3,494 | \$ | 433 | 12.4 % | \$ | 7,804 | \$ | 6,992 | \$ | 812 | 11.6 % |
| Other income ⁽²⁾ | \$ 5 | 7 \$ | 93 | \$ 85 | \$ | 84 | \$ | 83 | \$ | (26) | (31.3)% | \$ | 150 | \$ | 175 | \$ | (25) | (14.3)% |
| Retailer share arrangements ⁽²⁾ | \$ (66 |)) \$ | (684) | \$ (811) | \$ | (757) | \$ | (664) | \$ | (5) | 0.8 % | \$ | (1,353) | \$ | (1,334) | \$ | (19) | 1.4 % |

(1) Purchase volume, or net credit sales, represents the aggregate amount of charges incurred on credit cards or other credit product accounts less returns during the period.

(2) Includes activity and balances associated with loan receivables held for sale.

(3) Active accounts represent credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month.

RECONCILIATION OF NON-GAAP MEASURES AND CALCULATIONS OF REGULATORY MEASURES⁽¹⁾

(unaudited, \$ in millions, except per share statistics)

| | | | Quarter Ended | | |
|--|---------------------|-----------------|-----------------|-----------------|-----------------|
| | Jun 30, 2017 | Mar 31, 2017 | Dec 31, 2016 | Sep 30, 2016 | Jun 30, 2016 |
| COMMON EQUITY MEASURES | | | | | |
| GAAP Total common equity | \$ 14,332 | \$ 14,363 | \$ 14,196 | \$ 13,981 | \$ 13,715 |
| Less: Goodwill | (991) | (992) | (949) | (949) | (949) |
| Less: Intangible assets, net | (787) | (826) | (712) | (733) | (704) |
| Tangible common equity | \$ 12,554 | \$ 12,545 | \$ 12,535 | \$ 12,299 | \$ 12,062 |
| Adjustments for certain deferred tax liabilities and certain items in accumulated comprehensive income (loss) | 337 | 340 | 337 | 299 | 282 |
| Basel III - Common equity Tier 1 (fully phased-in) | \$ 12,891 | \$ 12,885 | \$ 12,872 | \$ 12,598 | \$ 12,344 |
| Adjustment related to capital components during transition | 146 | 154 | 263 | 273 | 266 |
| Basel III - Common equity Tier I (transition) | \$ 13,037 | \$ 13,039 | \$ 13,135 | \$ 12,871 | \$ 12,610 |
| RISK-BASED CAPITAL | | | | | |
| Common equity Tier 1 | \$ 13,037 | \$ 13,039 | \$ 13,135 | \$ 12,871 | \$ 12,610 |
| Add: Allowance for loan losses includible in risk-based capital | 985 | 954 | 994 | 923 | 890 |
| Risk-based capital | \$ 14,022 | \$ 13,993 | \$ 14,129 | \$ 13,794 | \$ 13,500 |
| ASSET MEASURES | | | | | |
| Total average assets ⁽²⁾ | \$ 89,394 | \$ 89,468 | \$ 88,752 | \$ 84,874 | \$ 81,413 |
| Adjustments for: | | | | | |
| Disallowed goodwill, other disallowed intangible assets (net of related deferred tax liabilities) and other | (1,325) | (1,358) | (1,059) | (1,117) | (1,113) |
| Total assets for leverage purposes | \$ 88,069 | \$ 88,110 | \$ 87,693 | \$ | \$ 80,300 |
| · · · · · · · · · · · · · · · · · · · | | | | | |
| Risk-weighted assets - Basel III (fully phased-in) ⁽³⁾ | \$ 74,748 | \$ 72,596 | \$ 75,941 | \$ 70,448 | \$ 68,462 |
| Risk-weighted assets - Basel III (transition) ⁽³⁾ | \$ 74,792 | \$ 72,627 | \$ 76,179 | \$ 70,660 | \$ 68,188 |
| TANGIBLE COMMON EQUITY PER SHARE | | | | | |
| GAAP book value per share | \$ 18.02 | \$ 17.71 | \$ 17.37 | \$ 16.94 | \$ 16.45 |
| Less: Goodwill | (1.25) | (1.22) | (1.16) | (1.14) | (1.14) |
| Less: Intangible assets, net | (0.98) | (1.02) | (0.87) | (0.90) | (0.85) |
| Tangible common equity per share | \$ 15.79 | \$ 15.47 | \$ 15.34 | \$ 14.90 | \$ 14.46 |
| | | | | | |

(1) Regulatory measures at June 30, 2017 are presented on an estimated basis.

(2) Total average assets are presented based upon the use of daily averages. (3) Key differences between Basel III transitional rules and fully phased-in Basel III rules in the calculation of risk-weighted assets include, but not limited to, risk weighting of deferred tax assets and adjustments for certain intangible assets.



Disclaimers

Cautionary Statement Regarding Forward-Looking Statements

The following slides are part of a presentation by Synchrony Financial in connection with reporting quarterly financial results. No representation is made that the information in these slides is complete. For additional information, see the earnings release and financial supplement included as exhibits to our Current Report on Form 8-K filed today and available on our website (www.synchronyfinancial.com) and the SEC's website (www.sec.gov). All references to net earnings and net income are intended to have the same meaning.

This presentation contains certain forward-looking statements as defined in Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which are subject to the "safe harbor" created by those sections. Forward-looking statements may be identified by words such as "expects," "intends," "anticipates," "plans," "believes," "seeks," "targets," "outlook, " estimates, " will," "should, " may" or words of similar meaning, but these words are not the exclusive means of identifying forward-looking statements. Forward-looking statements are based on management's current expectations and assumptions, and are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. As a result, actual results could differ materially from those indicated in these forward-looking statements. Factors that could cause actual results to differ materially include global political, economic, business, competitive, market, regulatory and other factors and risks, such as: the impact of macroeconomic conditions and whether industry trends we have identified develop as anticipated; retaining existing partners and attracting new partners, concentration of our revenue in a small number of Retail Card partners, promotion and support of our products by our partners, and financial performance of our partners; cyber-attacks or other security breaches; higher borrowing costs and adverse financial market conditions impacting our funding and liquidity, and any reduction in our credit ratings; our ability to securitize our loans, occurrence of an early amortization of our securitization facilities, loss of the right to service or subservice our securitized loans, and lower payment rates on our securitized loans; our ability to grow our deposits in the future; changes in market interest rates and the impact of any margin compression; effectiveness of our risk management processes and procedures, reliance on models which may be inaccurate or misinterpreted, our ability to manage our credit risk, the sufficiency of our allowance for loan losses and the accuracy of the assumptions or estimates used in preparing our financial statements; our ability to offset increases in our costs in retailer share arrangements; competition in the consumer finance industry; our concentration in the U.S. consumer credit market; our ability to successfully develop and commercialize new or enhanced products and services; our ability to realize the value of strategic investments; reductions in interchange fees; fraudulent activity; failure of third parties to provide various services that are important to our operations; disruptions in the operations of our computer systems and data centers; international risks and compliance and regulatory risks and costs associated with international operations; alleged infringement of intellectual property rights of others and our ability to protect our intellectual property; litigation and regulatory actions; damage to our reputation; our ability to attract, retain and motivate key officers and employees; tax legislation initiatives or challenges to our tax positions and state sales tax rules and regulations; a material indemnification obligation to GE under the tax sharing and separation agreement with GE if we cause the split-off from GE or certain preliminary transactions to fail to qualify for tax-free treatment or in the case of certain significant transfers of our stock following the split-off; regulation, supervision, examination and enforcement of our business by governmental authorities, the impact of the Dodd-Frank Wall Street Reform and Consume Protection Act and the impact of the Consumer Financial Protection Bureau's regulation of our business; impact of capital adequacy rules and liquidity requirements; restrictions that limit our ability to pay dividends and repurchase our common stock, and restrictions that limit Synchrony Bank's ability to pay dividends to us; regulations relating to privacy, information security and data protection; use of thirdparty vendors and ongoing third-party business relationships; and failure to comply with anti-money laundering and anti-terrorism financing laws.

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements that are included elsewhere in this presentation and in our public filings, including under the heading "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2016, as filed on February 23, 2017. You should not consider any list of such factors to be an exhaustive statement of all of the risks, uncertainties, or potentially inaccurate assumptions that could cause our current expectations or beliefs to change. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update or revise any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events, except as otherwise may be required by law. Differences between this presentation and the supplemental financials may occur due to rounding.

Non-GAAP Measures

The information provided herein includes certain capital ratios, which are not prepared in accordance with U.S. generally accepted accounting principles ("GAAP"). The reconciliations of such measures to the most directly comparable GAAP measures are included in the appendix of this presentation.



2Q'17 Highlights

Financial Highlights

- \$496 million Net Earnings, \$0.61 diluted EPS
- · Strong growth metrics
 - Loan Receivables up 11%
 - Net Interest Income up 13%
 - Purchase Volume up 6%
 - Digital growth of 18%, digital penetration of 23%
 - Average Active Accounts up 5%
- Net Charge-Offs 5.42% compared to 4.51% in the prior year
- Provision for Loan Losses up 30% driven by credit normalization and growth
- · Efficiency Ratio 30.1% compared to 31.9% in the prior year
- Deposits up \$6.5 billion compared to prior year, comprising 72% of funding
- · Strong capital and liquidity
 - 17.4% CET1 & \$15.3 billion liquid assets
- Announced new capital plan increasing quarterly dividend to \$0.15 and \$1.64 billion of share repurchases

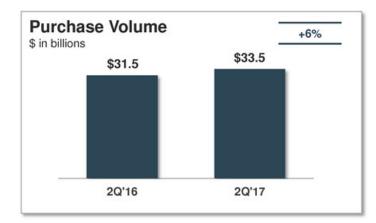
(a) Digital statistics presented are for consumer purchases in our Retail Card platform, excluding Oil and Gas partners
 (b) CET1 % calculated under the Basel III transitional guidelines

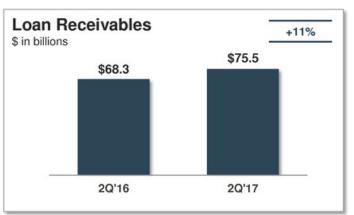


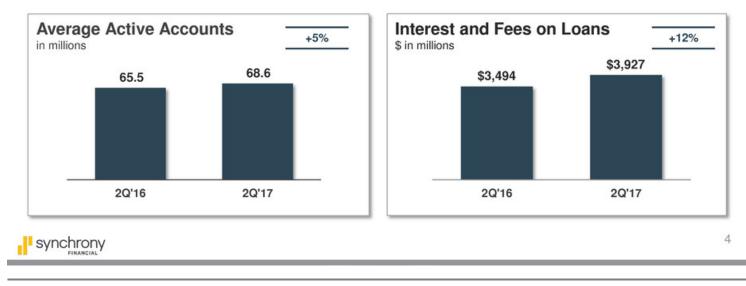


Business Highlights

Growth Metrics







Platform Results



Payment Solutions

Loan Receivables, \$ in billions



- Broad-based Loan Receivables growth led by furnishing and auto
- Interest and Fees on Loans up 14% driven by Loan Receivables growth

CareCredit

Loan Receivables, \$ in billions



- Loan Receivables growth led by dental and veterinary
- Interest and Fees on Loans up 12% driven by Loan Receivables growth

(a) Accounts represent Average Active Accounts in millions, which are credit card or installment loan accounts on which there has been a purchase, payment or outstanding balance in the current month. Purchase Volume \$ in billions and Interest and Fees on Loans \$ in millions

(b) Purchase volume for Payment Solutions for 2Q'16 shown above has been adjusted to exclude purchase volume of \$0.2 billion related to hhgregg, for which there was no corresponding purchase volume in 2Q'17. Without adjusting for this activity, Payment Solutions purchase volume increased 1% compared to prior year

synchrony

Financial Results

Summary Earnings Statement

| \$ in millions, except ratios | | B/(W) | | (W) |
|-----------------------------------|---------|---------|-------|-----------|
| | 2Q'17 | 2Q'16 | \$ | % |
| Total interest income | \$3,970 | \$3,515 | \$455 | 13% |
| Total interest expense | 333 | 303 | (30) | (10)% |
| Net interest income (NII) | 3,637 | 3,212 | 425 | 13% |
| Retailer share arrangements (RSA) | (669) | (664) | _(5) | (1)% |
| NII, after RSA | 2,968 | 2,548 | 420 | 16% |
| Provision for loan losses | 1,326 | 1,021 | (305) | (30)% |
| Other income | 57 | 83 | (26) | (31)% |
| Other expense | 911 | 839 | (72) | (9)% |
| Pre-Tax earnings | 788 | 771 | 17 | 2% |
| Provision for income taxes | 292 | 282 | (10) | (4)% |
| Net earnings | \$496 | \$489 | \$7 | 1% |
| Return on assets | 2.2% | 2.4% | | (0.2)pts. |

2Q'17 Highlights

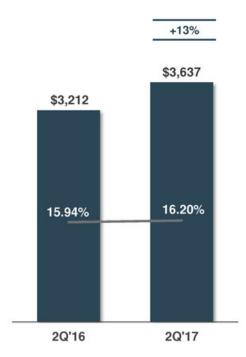
- \$496 million Net Earnings
- 2.2% Return on Assets
- Net Interest Income up 13% driven by growth in Loan Receivables
 - Interest and Fees on Loans up 12% driven by average Loan Receivables growth
 - Interest Expense increase driven by growth
- · Retailer Share Arrangements flat
 - Increases driven by growth and margin improvement were largely offset by higher Provisions and Loyalty costs
- Provision for Loan Losses up 30% driven by credit normalization and growth
 - Net Charge-Offs of 5.42% compared to 4.51% in the prior year
- Other Income down 31%
 - Primarily driven by Loyalty increase due to growth and higher redemption in one of our programs



Net Interest Income

Net Interest Income

\$ in millions, % of average Interest-Earning Assets



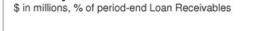


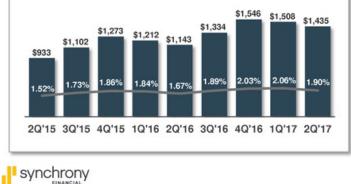


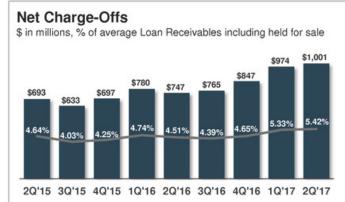
Asset Quality Metrics



90+ Days Past Due

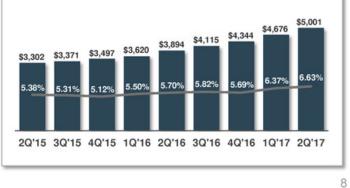






Allowance for Loan Losses





Other Expense

| Other Expens | se | | | |
|---|---------|-------|------|-----------|
| • | | +9% | | |
| | \$839 | \$911 | | |
| _ | 2Q'16 | 2Q'17 | | V% |
| Employee Costs | \$301 | \$321 | \$20 | 7% |
| Professional Fees | 154 | 158 | 4 | 3% |
| Marketing/BD | 107 | 124 | 17 | 16% |
| Information Process | sing 81 | 88 | 7 | 9% |
| Other | 196 | 220 | 24 | 12% |
| Other Expense | \$839 | \$911 | \$72 | 9% |
| Efficiency ^(a) | 31.9% | 30.1% | | (1.8)pts. |

2Q'17 Highlights

· Other expense up 9%

- Other expense increase driven primarily by growth
- Efficiency Ratio 30.1% vs. 31.9% prior year
 - Positive operating leverage while funding strategic investments in digital and analytics

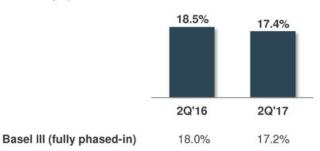
(a) "Other Expense" divided by sum of "NII, after RSA" plus "Other Income"



Funding, Capital and Liquidity



Capital Ratios^(a) Common Equity Tier 1 % - Basel III transitional^(b)



(a) Estimated percentages and amounts (b) Calculated under the Basel III transition guidelines

Liquidity^(c) % of Total Assets, \$ in billions

| | 25.5% | 24.1% | |
|--|------------|---------------------------------------|--|
| | 2Q'16 | 2Q'17 | |
| Liquid Assets Undrawn Credit Facilities Total Liquidity | \$14.0 | \$15.3 <u>6.6</u> \$21.9 | |

(c) Does not include unencumbered assets in the Bank that could be pledged

Synchrony

2Q'17 Wrap Up

- Net Earnings of \$496 million or \$0.61 Earnings Per Diluted Share
- · Strong growth metrics
 - Loan Receivables up 11%
 - Net Interest Income up 13%
 - Purchase Volume up 6%
 - Average Active Accounts up 5%
- · Signed a new partnership with zulily
- · Launched new programs with Nissan and Infiniti
- Renewed key partners: MEGA Group USA, City Furniture and National Veterinary Associates
- Fast-growing deposit platform—Deposits at \$52.9 billion comprising 72% of funding
- Strong balance sheet, \$15.3 billion of Liquid Assets and 17.4% CET1^(a)
- Announced new capital plan increasing quarterly dividend to \$0.15 and \$1.64 billion of share repurchases

(a) CET1 % calculated under the Basel III transition guidelines





Appendix



We present certain capital ratios. Our Basel III Tier 1 common ratio, calculated on a fully phased-in basis, is a preliminary estimate reflecting management's interpretation of the final Basel III capital rules adopted in July 2013 by the Federal Reserve Board, which have not been fully implemented, and our estimate and interpretations are subject to, among other things, ongoing regulatory review and implementation guidance. This ratio is not currently required by regulators to be disclosed, and therefore is considered a non-GAAP measure. We believe this capital ratio is a useful measure to investors because it is widely used by analysts and regulators to assess the capital position of financial services companies, although this ratio may not be comparable to similarly titled measures reported by other companies.



Non-GAAP Reconciliation

The following table sets forth a reconciliation of each component of our capital ratios to the comparable GAAP component at June 30, 2017.

| | | \$ in millions at | |
|--|--|-------------------|--|
| COMMON EQUITY MEASURES | | June 30, 2017 | |
| GAAP Total common equity | | \$14,332 | |
| Less: Goodwill | | (991) | |
| Less: Intangible assets, net | | (787) | |
| Tangible common equity | | \$12,554 | |
| Adjustments for certain deferred tax liabilities and certain items | | | |
| in accumulated comprehensive income (loss) | | 337 | |
| Basel III - Common equity Tier 1 (fully phased-in) | | \$12,891 | |
| Adjustments related to capital components during transition | | 146 | |
| Basel III – Common equity Tier 1 (transition) | | \$13.037 | |

| Risk-weighted assets – Basel III (fully phased-in) | \$74,748 |
|--|----------|
| Risk-weighted assets – Basel III (transition) | \$74,792 |



Explanation of Non-GAAP Measures

The information provided in this Form 8-K and exhibits includes measures which are not prepared in accordance with U.S. generally accepted accounting principles ("GAAP").

We present certain capital ratios in this Form 8-K and exhibits. Our Basel III Tier 1 common ratio, calculated on a fully phased-in basis, is a preliminary estimate reflecting management's interpretation of the final Basel III capital rules adopted in July 2013 by the Federal Reserve Board, which have not been fully implemented, and our estimate and interpretations are subject to, among other things, ongoing regulatory review and implementation guidance. This ratio is not currently required by regulators to be disclosed, and therefore is considered a non-GAAP measure. We believe this capital ratio is a useful measure to investors because it is widely used by analysts and regulators to assess the capital position of financial services companies, although this ratio may not be comparable to similarly titled measures reported by other companies. The reconciliation of our Basel III Tier 1 common ratio, calculated on a fully phased-in basis, to the comparable GAAP component is included in the detailed financial tables included in Exhibit 99.2.

We also present a measure we refer to as "tangible common equity" in this Form 8-K and exhibits. Tangible common equity itself is not a measure presented in accordance with GAAP. We believe tangible common equity is a more meaningful measure to investors of the net asset value of the Company. The reconciliation of tangible common equity, to total equity reported in accordance with GAAP is included in the detailed financial tables included in Exhibit 99.2.