

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

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**FORM 8-K**

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**CURRENT REPORT  
PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

**May 15, 2020**  
**Date of Report**  
**(Date of earliest event reported)**

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**SYNCHRONY FINANCIAL**

**(Exact name of registrant as specified in its charter)**

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**Delaware**  
**(State or other jurisdiction  
of incorporation)**

**001-36560**  
**(Commission  
File Number)**

**51-0483352**  
**(I.R.S. Employer  
Identification No.)**

**777 Long Ridge Road**  
**Stamford, Connecticut**  
**(Address of principal executive offices)**

**(203) 585-2400**  
**(Registrant's telephone number, including area code)**

**06902**  
**(Zip Code)**

**N/A**  
**(Former name or former address, if changed since last report)**

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Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities Registered Pursuant to Section 12(b) of the Act:

**Title of each class**  
**Common stock, par value \$0.001 per share**  
**Depository Shares Each Representing a 1/40th Interest in a**  
**Share of 5.625% Fixed Rate Non-Cumulative Perpetual Preferred**  
**Stock, Series A**

**Trading Symbol(s)**  
**SYF**  
**SYFPrA**

**Name of each exchange on which registered**  
**New York Stock Exchange**  
**New York Stock Exchange**

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Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

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**Item 7.01 Regulation FD Disclosure.**

Synchrony Financial (the "Company") hereby furnishes the information in Exhibit 99.1 hereto, Monthly Charge-Off and Delinquency Statistics as of and for each of the thirteen months ended April 30, 2020.

The Company intends to continue to furnish these statistics on a monthly basis, noting that for the last month of each calendar quarter, the statistics will be furnished contemporaneously with the Company's announcement of its financial results for such quarter.

The information contained in this Item 7.01 of this Current Report on Form 8-K, including Exhibit 99.1, is furnished pursuant to Item 7.01 of Form 8-K and shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, except as shall be expressly stated by specific reference in such filing.

**Item 9.01 Financial Statements and Exhibits.**

*(d) Exhibits*

The following exhibits are being furnished as part of this report:

<u>Number</u>	<u>Description</u>
99.1	Monthly Charge-off and Delinquency Statistics as of and for each of the thirteen months ended April 30, 2020
104	The cover page from this Current Report on Form 8-K, formatted in Inline XBRL

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## EXHIBIT INDEX

<u>Number</u>	<u>Description</u>
<a href="#">99.1</a>	<a href="#">Monthly Charge-off and Delinquency Statistics as of and for each of the thirteen months ended April 30, 2020</a>
104	The cover page from this Current Report on Form 8-K, formatted in Inline XBRL

## SYNCHRONY FINANCIAL

## MONTHLY CHARGE-OFF AND DELINQUENCY STATISTICS

## AS OF AND FOR EACH OF THE THIRTEEN MONTHS ENDED

(unaudited, \$ in billions)

The following table provides monthly charge-off and delinquency statistics as of and for each of the thirteen months ended April 30, 2020.

The decreases in the over-30 day loan delinquencies as a percentage of period-end loan receivables (the "30+ delinquency rate") at April 30, 2020 and in net charge-offs for the month ended April 30, 2020, each compared to the respective prior year period, are primarily due to the sale of the Walmart consumer portfolio in October 2019.

In accordance with Synchrony's credit and collection policies, forbearances to certain accounts in connection with the COVID-19 pandemic were granted. Those accounts receiving forbearance relief may not advance to the next delinquency cycle, including eventually to charge-off, in the same timeframe that would have occurred had the forbearance relief not been granted. Thus, delinquency data for the month ended March 31, 2020 and forward may be impacted by an increased amount of forbearances granted in connection with the COVID-19 pandemic.

	Apr 30, 2020	Mar 31, 2020	Feb 29, 2020	Jan 31, 2020	Dec 31, 2019	Nov 30, 2019	Oct 31, 2019	Sep 30, 2019	Aug 31, 2019	Jul 31, 2019	Jun 30, 2019	May 31, 2019	Apr 30, 2019
Period-end loan receivables	\$ 78.9	\$ 82.5	\$ 83.8	\$ 85.2	\$ 87.2	\$ 84.3	\$ 83.6	\$ 83.2	\$ 83.1	\$ 82.6	\$ 81.8	\$ 81.5	\$ 80.7
Average loan receivables, including held for sale	\$ 80.2	\$ 82.9	\$ 84.4	\$ 85.9	\$ 86.8	\$ 83.8	\$ 85.5	\$ 91.1	\$ 90.6	\$ 89.9	\$ 89.5	\$ 88.7	\$ 88.2
30+ days past due as a % of period-end loan receivables	4.1 %	4.2 %	4.5 %	4.5 %	4.4 %	4.6 %	4.5 %	4.5 %	4.4 %	4.4 %	4.4 %	4.5 %	4.6 %
Adjustment to exclude Walmart portfolio <sup>(1)</sup>	— %	— %	— %	— %	— %	— %	— %	(0.1)%	(0.2)%	(0.3)%	(0.4)%	(0.5)%	(0.5)%
Core 30+ delinquency rate <sup>(1)</sup>	4.1 %	4.2 %	4.5 %	4.5 %	4.4 %	4.6 %	4.5 %	4.4 %	4.2 %	4.1 %	4.0 %	4.0 %	4.1 %
Net charge-offs (annualized) as a % of average loan receivables, including held for sale <sup>(2)</sup>	6.1 %	5.7 %	5.4 %	5.0 %	5.7 %	4.8 %	4.9 %	5.3 %	5.4 %	5.4 %	5.4 %	6.1 %	6.5 %
Recovery adjustment <sup>(3)</sup>	(0.2)%	(0.1)%	(0.1)%	0.2%	(0.3)%	0.1%	0.2%	— %	(0.1)%	— %	0.1%	— %	— %
Adjusted net charge-offs as a % of average loan receivables, including held for sale <sup>(4)</sup>	5.9 %	5.6 %	5.3 %	5.2%	5.4 %	4.9%	5.1%	5.3 %	5.3 %	5.4 %	5.5 %	6.1 %	6.5 %

(1) Core 30+ delinquency rate is a non-GAAP financial measure. This measure represents the Company's 30+ days past due loan receivables as a percentage of period-end loan receivables, adjusted to exclude the delinquent accounts related to the Walmart portfolio and the effects of the reclassification of loan receivables related to the Walmart portfolio to loan receivables held for sale in 2019. The loan receivables held for sale did not include certain loan receivables we expected to charge-off prior to the sale date, leading to a temporary increase in our delinquency metrics in 2019. We believe the presentation of this measure is useful to investors as it represents the measure more indicative of the performance of our ongoing credit programs for the periods presented.

(2) Charge-offs are executed on charge-off cycle dates which occur on various days during each calendar month. The number of different charge-off cycle dates in each month varies based on such factors as the calendar and the timing of billing cycles. As a result, the amount of charged-off loan receivables can vary between monthly periods with no corresponding change in the performance of the portfolio. The following table sets forth the number of different charge-off cycle dates for our consumer credit card loan receivables, which represent greater than 95% of total period end loan receivables at April 30, 2020, for the calendar months indicated.

	2019	2020
January	28	28
February	28	26
March	28	30
April	28	28
May	28	28
June	28	28
July	29	28
August	27	28
September	28	29
October	28	25
November	26	30
December	30	28

(3) Represents adjustment to allocate recoveries, including debt sales, evenly across the three calendar months of each respective quarterly reporting period. The adjustments for periods other than for the last month of each calendar quarter incorporate estimated recoveries for the applicable full quarterly reporting period. Such estimates are subject to change within each applicable quarter and may differ from actual quarterly results.

(4) Adjusted net charge-offs represent a non-GAAP financial measure. Adjusted net charge-offs as a % of average loan receivables, including held for sale, represent the Company's net charge-off rate for each month including the 'recovery adjustment' defined above. We believe the presentation of this measure is useful to investors as it represents a monthly measure which is more indicative of both our quarterly and annual net charge-off rates.